



## SIMPLEX FIRE ALARM CONTROL PANELS RECALLED BY TYCO SAFETY PRODUCTS WESTMINSTER DUE TO FAILURE TO ALERT MONITORING CENTERS



*The following product safety recall was voluntarily conducted by the firm in cooperation with the CPSC. Building managers should stop relying on the product models listed below to alert an alarm monitoring center in the event of a fire. It is illegal to resell or attempt to resell a recalled consumer product.*

**Name of Product:** Simplex Fire Alarm Control Panel

**Units:** About 540

**Manufacturer:** Tyco Safety Products Westminster of Westminster, Mass.

**Hazard:** The recalled fire alarm control panels can fail to send a signal to alert monitoring centers in the event of a fire.

**Incidents/Injuries:** The firm has received 2 reports of alarms failing to alert monitoring centers. No injuries have been reported.

**Description:** The recalled fire alarm panel is the Simplex 4100U-NXP panel configured for third party monitoring and running software revision 14.01. The words "Simplex," "4100U" and "Fire Control" appear on the fire alarm's front panel. The software revision number can be identified by pressing the "Menu" key on the panel keypad, selecting "Show Software Revision Level" and pressing "Enter."

**Sold by:** Distributed by SimplexGrinnell from May 2010 to September 2010 for between \$10,000 and \$20,000.

**Manufactured in:** U.S.

**Remedy:** Building managers should contact SimplexGrinnell for a free software upgrade. SimplexGrinnell is contacting its customers directly.

**Consumer Contact:** For more information, contact SimplexGrinnell toll-free at (866) 565-6322 or at the firm's website at [www.simplexgrinnell.com](http://www.simplexgrinnell.com)



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